



# Infrared Sauna WARRANTY

ZUA HEALTH offers a comprehensive warranty on all their Saunas which are subject to certain conditions outlined in detail below. The table shows warranties for both domestic (in home use) & commercial use.

<b>DOMESTIC WARRANTY</b>	<b>PERIOD</b>
HEATERS	2 YEARS
CABIN	2 YEARS
ELECTRICAL	1 YEAR
SPEAKERS	1 YEAR

<b>COMMERCIAL WARRANTY</b>	<b>PERIOD</b>
HEATERS	1 YEAR
CABIN	1 YEAR
ELECTRICAL	1 YEAR
SPEAKERS	1 YEAR

Any warranty claims made must be pre-approved by Zua Health via email at [info@zuahealth.com.au](mailto:info@zuahealth.com.au) and accompanied by the original invoice. The warranty period starts from the date of purchase on the invoice. The warranty covers any defects in materials or workmanship, or any mechanical components that may fail. It does not cover any damage to a product caused by or attributable to freight damage, abuse, misuse, improper or abnormal usage, damage caused by weather, incorrect assembly/installation, conjunctive usage with other equipment and applications, repairs performed by anyone other than a pre-approved Zua Health service technician or any commitments made by any external warranty. It also does not cover the normal deterioration of a sauna after typical and proper usage such as scratches, dents, or stains which do not affect the product's functionality. The owner's manual includes instructions for general maintenance which is the responsibility of the purchaser. Labour is not included under the warranty. Replacement parts will be sent directly to the customer. Our service area is within 50km of each capital city in Australia. Responsibility for freight or transport expenses incurred in delivering the product to the place of purchase falls upon the customer. Delivery expenses for spare parts sent directly to the owner will be the responsibility of the owner. This warranty is valid for the original owner of the equipment and is not transferable. Repairs can only be performed by Zua Health approved service technicians unless authorised in writing from Zua Health.