

Zua Health Therapy Pod Warranty Terms & Conditions

Indoor Installation Requirement

Unless specifically stated otherwise, the Therapy Pod is designed for indoor use only. Installation outdoors or in areas exposed to sunlight, rain, moisture, humidity or water ingress will void this warranty. All electrical components, wiring, controls, heaters and the vibration system must remain dry.

Warranty Coverage

Covers manufacturing defects in materials and workmanship during normal domestic use from the original purchase date for the original purchaser only. Claims require proof of purchase and written approval. Photos/videos may be requested.

Warranty Exclusions

Excludes freight or installation damage, misuse, abuse, accidents, neglect, incorrect installation, commercial use unless agreed, power surges, weather damage, water damage, unauthorized repairs/modifications, non-approved parts, cosmetic wear and consumable items.

Repairs & Service

Labour, travel and call-out costs are excluded unless approved in writing. Replacement parts are supplied to the customer or authorised technician. Unauthorised repairs void warranty.

Limitation of Liability

Zua Health is not liable for indirect or consequential loss arising from improper installation, operation or maintenance. Warranty is non-transferable.

Warranty Coverage Period – Domestic Use

- 1 Year – Frame & Heating Panels
- 1 Year – Vibration System
- 1 Year – Moving Parts & Electrical Components

Australian Consumer Law

This warranty is in addition to rights under the Australian Consumer Law. Consumers are entitled to remedies for major failures and compensation where applicable.

Contact: info@zuahealth.com.au